Case Number	Freedom of Information Request	Status
FOI-34		Published

Request Details

Violence at Work (Our ref: VAW26)

Dear FOI Officer,

For the time period 1st April 2025 to 31st March 2026 (or your nearest 12-month period), please provide the following:

1. total number of violent incidents on your staff broken down by job title/category of worker

2. a breakdown of the nature of the violent incident e.g. verbal, physical, threatening behaviour

3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

Please could you break this information down into incidents involving female staff / male staff.

Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.

As you will be aware the requirements of the Freedom of Information (Scotland) Act 2002 are that public bodies should provide requested information within 20 working days. We look forward to receiving your response.

30 Jun 2026 10:04:51 FOI complete

Good morning.

Thank you for your freedom of information request and I can confirm the following:

1. total number of violent incidents on your staff broken down by job title/category of worker

   1 incident in total

   Involving 1 Housing Services Officer (female)

2. a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour

   Tenant was verbally abusive to staff member

3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

   0 Incidents

Kind regards

Heather Elder

Governance & Corporate Services Officer

Provanhall Housing Association