



Case Number  
FOI-19

Freedom of Information Request

Status  
Published

## Request Details

### Violence at Work

For the time period 1st April 2023 to 31st March 2024 (or your nearest 12-month period), please provide the following:

1. total number of violent incidents on your staff broken down by job title/category of worker
2. a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour
3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

Please could you break this information down into incidents involving female staff / male staff.

Violent incidents can include verbal abuse or threats including face to face; online and via telephone; physical attacks; threatening behaviour; racial abuse and sexual harassment/violence.

Good afternoon,

Please find the requested information below:

1. Total number of violent incidents on your staff broken down by job title/category of worker:

3 incidents in total

- 1 Technical Services Officer (male);
- 2 Housing Services Officer & 1 Finance Assistant present ( all female);
- 1 Corporate Services Assistant (female).

2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour

- Aggression, shouting and foul language towards Technical Services Officer;
- Foul language towards 2 Housing Services Officer & 1 Finance Assistant present;
- Aggression, shouting and foul language towards Corporate Services Assistant.

3. How many violent incidents have been reported under RIDDOR Regulations, with a breakdown by job title/category of worker:

- 0

Kind regards

Heather Elder

Corporate Services Assistant