



Case Number FOI-18	Freedom of Information Request	Status Published
-----------------------	--------------------------------	---------------------

## Request Details

### Pest Infestations

Under the Freedom of Information Act, I am writing to request information regarding pest infestations reported within properties managed by the Housing Association.

Please provide details on the following:

1. Number of Reports: The total number of pest infestation reports filed by residents of properties managed by the Housing Association over the last five years. Could this be broken down by year.
2. Types of Pests: A breakdown of these reports by the type of pests identified (e.g., rodents, insects, etc.).
3. The total number of properties currently managed by the Housing Association.

14 Feb 2024 11:15:29 FOI complete

Good morning Mr Shepherd,

Further to your FOI request, please find our response below:

1. Number of Reports: The total number of pest infestation reports filed by residents of properties managed by the Housing Association over the last five years. Could this be broken down by year.

Year (Feb - Feb)	Pest Incidents
2019	1
2020	5
2021	18
2022	14

<b>2023</b>	<b>20</b>
<b>2024</b>	<b>2</b>
<b>Grand Total</b>	<b>60</b>

2. Types of Pests: A breakdown of these reports by the type of pests identified (e.g., rodents, insects, etc.).

<b>Year (Feb - Feb)</b>	<b>BIRDS</b>	<b>INSECTS</b>	<b>MICE</b>	<b>RATS</b>	<b>SQUIRRELS</b>
<b>2019</b>			<b>1</b>		
<b>2020</b>	<b>3</b>	<b>1</b>		<b>1</b>	
<b>2021</b>	<b>3</b>	<b>5</b>	<b>6</b>	<b>1</b>	<b>3</b>
<b>2022</b>	<b>7</b>	<b>2</b>			<b>5</b>
<b>2023</b>	<b>5</b>	<b>1</b>	<b>5</b>	<b>1</b>	<b>8</b>
<b>2024</b>	<b>1</b>	<b>1</b>			
<b>Grand Total</b>	<b>19</b>	<b>10</b>	<b>12</b>	<b>3</b>	<b>16</b>

3. The total number of properties currently managed by the Housing Association.

<b>Association homes</b>	<b>518</b>
--------------------------	------------

Regards

**Heather Elder**

## Corporate Services Assistant

Provanhall Housing Association | 34 Conisborough Road | Easterhouse | Glasgow | G34 9QG

Telephone: 0141 771 4941

Email: [heather@provanhallha.org.uk](mailto:heather@provanhallha.org.uk)

Website [www.provanhall.org.uk](http://www.provanhall.org.uk)

Provanhall Housing Association Limited is a company registered in Scotland under the Companies Acts, Company Number: SCO37762, Registered Office: 34 Conisborough Road, Easterhouse, Glasgow, G34 9QG. It is registered as a Property Factor Id: PF000389. © Provanhall Housing Association Ltd 2022. The contents of this e-mail message, and any attachments to it, are confidential. If you are not the intended recipient, please notify the sender immediately and delete the message in its entirety. Unauthorised use is prohibited. You may not copy, deliver, use or disclose any part of this e-mail without the express consent of Provanhall Housing Association Limited. The contents of an attachment to this e-mail may contain software viruses, which could damage your computer system. Although Provanhall Housing Association Limited has taken every reasonable precaution to minimize this risk, it cannot accept liability for any such damage. A virus check should be carried out before opening any attachment.